

**From:** support@axxs.net@inetgw  
**To:** Microsoft ATR  
**Date:** 12/7/01 5:29pm  
**Subject:** microsoft antitrust

Hi,

In the past several years, Microsoft products have completely failed to evolve to growing security threats and are being swallowed by malicious (knowledgeable) people. On one side of the country, IIS(Internet Information Server) Servers are down from code blue or some other DoS exposure, and on the other side of the country confused people are getting hundreds of emails from someone who was using outlook and doesn't open attachments, but since they aren't going to microsoft.com everyday for their updates, they don't even have to open the attachments. Basicly, the only way to make a Microsoft consumer product secure is not to use it, and I believe this is in part because Microsoft has the consumer software market so dominated that they feel no need to provide quality product. Though this is not technically a monopoly, the consumers and the economy do not stand to benefit from it(as may have been implied). In fact, it is my belief that the only people that will benefit from this downgrade of product quality are the associates of Microsoft.

I make my living providing tech support for Linux servers and I have to say that I thank god everyday that I am not providing support for Microsoft servers(I would have a lot of explaining to do).

Regards,

Greg - Support

#####  
|\|  
|(R) (R)|  
u

if you think that my signature looks stupid, it's because you're using variable width font (probably Arial if you're on Windows).